**Service Providers - Screening Checklist**

There are a range of services available to support you or your child. It is wise to ask specific questions to ensure that the service provider is qualified and that the service is appropriate for your needs.  
If you are looking for a service provider that will help you specifically with learning and/or attention challenges, including diagnosed Learning Disabilities (LD) and/or ADHD, or related challenges, then ask targeted questions to ensure that the service provider has expertise in Learning Disabilities and/or ADHD and the specific service or intervention you are seeking.

**Here are some questions you may want to ask to find the best fit for you or your child.**

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| **Question** | **Answer** |
| Please describe the services you provide? |  |
| Who is your target audience? |  |
| Are the services directly or indirectly supporting the needs of people with LD &/or ADHD/learning & attention challenges? If so, how? |  |
| If so, what is the staff knowledge about LD/ADHD and/or related conditions? Provide details. |  |
| What are the qualifications of managers or individuals overseeing the service? |  |
| What are the qualifications of individuals providing the service? |  |
| What ongoing training and support is provided to frontline staff? |  |
| Explain how the type of service (program) provided is based on ***evidence-based research.*** This means you can provide evidence that your treatment/intervention approach has been proven to be effective, backed up by studies. |  |
| What role does the family have in this program? |  |
| Explain how you deliver the service? Ie. frequency, duration of program. |  |
| What is the cost and payment schedule?  Can I claim the service on a health benefits program or through my taxes? |  |
| Availability: How soon can we start?  Is there a wait list? What are your hours? |  |